



## Job Description

### Helper Technician Senior Technician

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We are looking for talented, multi-skilled handymen who are committed to quality work and customer service. Someone who possesses a strong will to complete all tasks assigned in a timely, professional manner. We need independent thinkers with strong problem solving skills, excellent communication skills and a desire to enjoy the variety we offer. If this describes you – success can be yours with our company!

Successful applicants must have a good overall knowledge of all trades:

Plumbing	Tile
Electrical	Carpentry

All jobs are considered Part Time.

Minimum years experience:

- Helper < 5 years, must own some tools
- Technician 5-10 years experience, must own most tools
- Senior Technician 10+ years experience, is a master and able to teach others

Trouble shooting skills:

Must be a quick thinker and have the ability to be able to examine a problem situation and come up with a resolution in a prompt and professional manner.

Excellent communication skills:

Must be able to communicate with employees, customers and the office staff.

Presentable:

Clean-cut appearance, vehicle is in good working condition, tools are well organized

Equipment Knowledge:

Knowing what tools are needed for a multitude of tasks.

Other:

- Looks around the property and communicates to the customer, things you could repair or things that our company can handle.
- Takes time to earn the customer's confidence, and then inquires about additional work that could be performed.
- Sometimes taking the time to fix something small, then points out to the customer to help them understand that we are capable of doing more.
- Someone who is punctual, efficient and maintains the highest integrity and strives for top customer satisfaction.
- Enjoys being an integral part of a winning team.
- Demonstrates ability and willingness to exceed customer's expectations.